Curriculum Vitae Lieven D'hoore

CONTACT

Name: Lieven D'hoore
Address: Braamstraat 17/0001, 8400 Oostende, Belgium
Phone: +32 475 853517
E-mail: lieven.dhoore@ituda.com
Born: July 29th 1969
Nationality: Belgian

PROFESSIONAL COMPETENCIES AND INTERESTS

25+ years experience in the world of ICT infrastructure and virtualization

- ICT Infrastructure Architect
- ICT Project Management
- ICT Manager / Team leader
- End User Computing Projects
- Migration & Consolidation Projects

CAREER SUMMARY

JUL 2014 – current

Freelance Consultant at ITuDA BVBA, Brussels
- Stad Nieuwpoort, Nieuwpoort
  - NOV 2017 – current
  - **External Consultant**
    - Architecture, Design, Implementation & support of the VMware Horizon View, Rubrik, Nutanix environment
    - Architecture, Design & Implementation of DRP solution
    - Migration of entire environment to the latest and greatest versions
- Agentschap voor Maritieme Dienstverlening en Kust (aMDK), Oostende
  - FEB 2019 – MAR 2020
  - **ICT Manager** Vlaamse Hydrografie
    - Bringing the IT infrastructure, IT applications, way of working, processes, .. to the 21st century
    - Identify and define ICT transformation priorities
- ESKO Graphics, Gent
  - JUN 2019 – MAR 2020
  - **External Consultant**
    - Audit/Assessment of VMware, Nutanix & Rubrik Environment
    - Optimization of VMware, Nutanix & Rubrik Environment based on audit findings
- Allianz Technology, Brussel/Rotterdam
  - JUN 2019 – JAN 2020
  - **ICT Infrastructure Migration Advisor**
    - Advise on datacenter migration method
- TUI, Oostende
  - MAR 2018 – FEB 2019
  - **ICT Project Manager** Infrastructure Projects
    - OneOffice Migration Project: Office365 | AD | Win10 | 5500 users
    - Citrix Renewal Project
    - Datacenter Consolidation Project
- Council of the European Union, Brussels
  - MAR 2018 - MAY 2018
  - **ICT Infrastructure Architect** Virtual Workplace (VDI)
    - Architecture & Design VMware Horizon View Environment
    - Production Implementation
- Telenet, Mechelen
  - OCT 2017 – MAR 2018
  - **ICT Project Manager** Automation project
- Lineas, Brussels
  - JAN 2018 - FEB 2018
  - **ICT Infrastructure Audit**
    - VMware Infrastructure Audit
    - Improvement Plan
    - Implementation

- Allianz Technology, Brussels/Rotterdam
  - MAY 2017 - DEC 2017
  - **ICT Migration Project Lead & Architect**
    - VMware Remote Compute Location (RCL) migration project (Brussels - Rotterdam - Munich)
- Council of the European Union,
  - FEB 2017 - AUG 2017
  - **ICT Infrastructure Architect** Virtual Workplace (VDI)
    - Architecture & Design VMware Horizon View Environment
    - PoC Implementation
- Nubera, Diegem
  - JUL 2014 – MAR 2017
  - **Technology Services Manager**
    - Coaching, mentoring and managing all members of the Technology Services team
    - Defining, advising & structuring the internal Nubera organization
    - Project manager and coordinator for larger ICT infrastructure projects
    - Defining and building the mobile workspace vision and strategy
    - Pre-sales activities
    - Architecture, design and implementation
      - VMware vSphere
      - VMware Virtual SAN
      - VMware Horizon View
      - VMware App Volumes
      - VMware Dynamic Environment Manager
      - VMware Mirage
      - VMware vCenter Site Recovery Manager
      - VMware vRealize Business for Cloud
      - Nutanix Converged Infrastructure
    - List of clients worked with
      - ADD Verzekeringen – Leuven, Belgium
      - Axa Tech – Antwerpen, Belgium
      - Banco Espirito Santo – Lisboa, Portugal
      - Banque et Caisse d'Epargne de l'Etat (BCEE) – Luxembourg
      - Cebi – Luxembourg
      - Centre de Télécommunications et Téléinformatique (CTTL) – Luxembourg
      - Digipolis Politie – Antwerpen, Belgium
      - Deloitte – Brussel, Belgium
      - European Commission DG SCIC – Brussel, Belgium
      - European Commission DG SRB – Brussel, Belgium
      - European Council of the European Union – Brussels, Belgium
      - FMB-FBZ – Brussels, Belgium
      - GIMV – Antwerpen, Belgium
      - Global IT Services (GITS) – Luxembourg
      - Hopital Erasme – Brussel, Belgium
      - Imelda Ziekenhuis - Bonheiden, Belgium
      - Jan De Nul - Aalst, Belgium
      - Kinepolis – Gent, Belgium

- KPMG – Paris, France
- NPG Wealth Management (Onelife) - Luxembourg
- Rakuten Europe Bank – Luxembourg
- Rexel – Zellik, Belgium
- Stad Genk – Genk, Belgium
- Societe General Bank & Trust (SGBT) – Luxembourg
- Testaankoop – Brussel, Belgium

NOV 2010 – JUN 2014
Senior Technical Account Manager at VMware, Brussels.
- Build and maintained post-sales relationships with large enterprise customers (Barry Callebaut, bPost, Delhaize Group, Dexia, ING, Euroclear, Eurocontrol, ING, Belgacom Group, Tessenderlo Group)
- Single point of contact into all of VMware. As such, the technical abilities are critical in identifying solutions, troubleshooting issues, and answering technical questions as they arise

JUN 2010 – OCT 2010
VMware Professional Services Consultant at ING, Brussels. (Freelance)
- Prepared the documentation and operational procedures for the VMware Infrastructure environment at ING
- Delivered VMware training to ING operators & system engineers

APR 2007 – OCT 2010
VMware Virtualization and Windows Infrastructure Architect at Dexia Technology Services, Brussels. (Freelance)
- Preparation, execution and project management of the in-sourcing of Dexia Insurances Belgium from Rainbow ICT to Dexia Technology Services from Belgium to Luxemburg.
- Preparation and execution of the Data Center consolidation and move from Belgium to Luxemburg.
- Migration of Dexia's Trading platform from Belgium to Luxemburg through virtualization
- Windows application integration: architecture design, analyses in preparation for application setup and install, deployments …
- Project Manager for several projects

JAN 2007 – APR 2007
Technical Project Leader at Smals/MVM, Brussels. (Freelance)

JUN 2005 – JAN 2007
Technical Problem Manager at Euroclear Bank, Brussels. (Freelance)

- JUN 2005 – MAR 2006:
    - Coordination of all activities related to the Data Centre Strategy project for the Windows Testing Services Team.
    - Involved in the Integrated Testing Phase of the project.
- APR 2006 – JAN 2007:
    - Technical Problem Manager for the Data Center Strategy Project spanning all platforms: Windows, Tandem, Unix, Mainframe, Network, Infrastructure ….

JAN 2004 – JUN 2005
Regional Distributed Systems Manager Southern Europe at Newell-Rubbermaid, Waterloo.

- Responsible for IT infrastructure for Benelux, France, Spain and Portugal
    - Managing 20 local IT administrators in 27 sites across the region
    - Migration of all sites across the region to Active Directory and Exchange 2000
    - Migration of several sites to a Centralized Citrix environment
    - Consolidation of Servers (VMware)
    - Setup and follow up of the Disaster Recovery project
    - Project Manager for European Altiris Project
    - Provide technical expertise in high-level design requirements on European Messaging environment

JUL 2003 – JAN 2004
Senior European Distributed Systems Analyst at Newell-Rubbermaid, Waterloo.

- Designed the EMEA email environment
- Worked extensively together with the Active Directory design team to improve the Active Directory setup and to create a consistent environment.

NOV 2000 – JUL 2003
Senior System Engineer at Proximus, Brussels. (Freelance)

OCT 1999 – NOV 2004
IVRS engineer at Pfizer N.V., Brussels. (Freelance)

JUL 2000 – SEP 2000
Support Engineer at Pentax, Europe, Brussels. (Freelance)

MAY 1999 – MAY 2000
Support Engineer at General Electric Capital Fleet Services, Europe, Brussels. (Freelance)

OCT 1994 – MAY 1999
Information Systems Manager at K.U. Leuven, Dept. of Cardiology, Leuven Coordinating Centre

MAR 1994 – SEP 1994
Consulting Programmer at Techware Inc., Mooresville, N.C., USA. (Voluntary)

AUG 1992 – JUN 1993
Compulsory service in the Belgian army.

EDUCATION

1987-1992
- Master of Science in Industrial Sciences degree (M.Sc.) in Electro-Mechanical engineering from Belgian Technical University (KIHO, Gent, Belgium).

1981-1987
- Latin/Mathematics concentration in high school.

CERTIFICATIONS & ACCREDITATIONS

Awarded VMware vExpert status in 2013, 2014, 2015, 2016, 2017, 2018 & 2019
VMware Airwatch Associate Accreditation – Enterprise Mobility
VMware Airwatch Professional Accreditation – Enterprise Mobility
VMware Airwatch Expert Accreditation – Enterprise Mobility
VMware Certified Professional 5 – Desktop (VCP5-DT)
VMware Certified Professional 6 – Data Center Virtualization (VCP6-DCV)
VMware Certified Professional 5 – Data Center Virtualization (VCP5-DCV)
VMware Certified Professional 4 – Data Center Virtualization (VCP4-DCV)
VMware Certified Professional 3 (VCP3)
Nutanix Platform Professional (NPP)
ITIL v3

LANGUAGE SKILLS

- **Dutch: Mother tongue**
- English: Fluent
- French: Fluent
- Spanish: Good
- German: notions